

# Gifts & Gadgets



Salience Index 2025

12 Month Report

This Gifts & Gadgets Report was put together by a small team of humans at Salience, using a whole host of tools, software and weeks of our time; What makes it into the report is the tip of the iceberg.

#### Want to go beyond the data within?

Speak to our team, any time, through our site or social pages.







2025 is here!

This year, thanks to AI, we're certain that nothing is certain.

We're already seeing marketing teams lean in even more on AI tools and software, and we're expecting higher levels of market volatility as a result. The unprecedented scope we now have to market better and faster through ever-expanding tools, particularly for lean teams, means that competition will rise, culminating in a more diverse share of voice within industries.

Yet, some marketing challenges remain from last year: the need to reduce reliance on paid channels, a renewed focus on brand performance, and better coordination between individual channels.

How will you keep tabs on the industry movements? That's where our report comes in.

The report serves to remove the blinkers on who you see as competition and, looking at all serious players in your space, give an unbiased view on organic, social & brand performance within your sector.

In addition, underperformance in any of the eleven key performance indicators provides direction on how to level up your digital performance as the year goes on.

Our next report on your industry will be in six months' time, but if you can't wait until then, get in touch any time for an assessment of the market and how you're doing

Brett Janes Managing Director 01244 564 501 brett@salience.co.uk





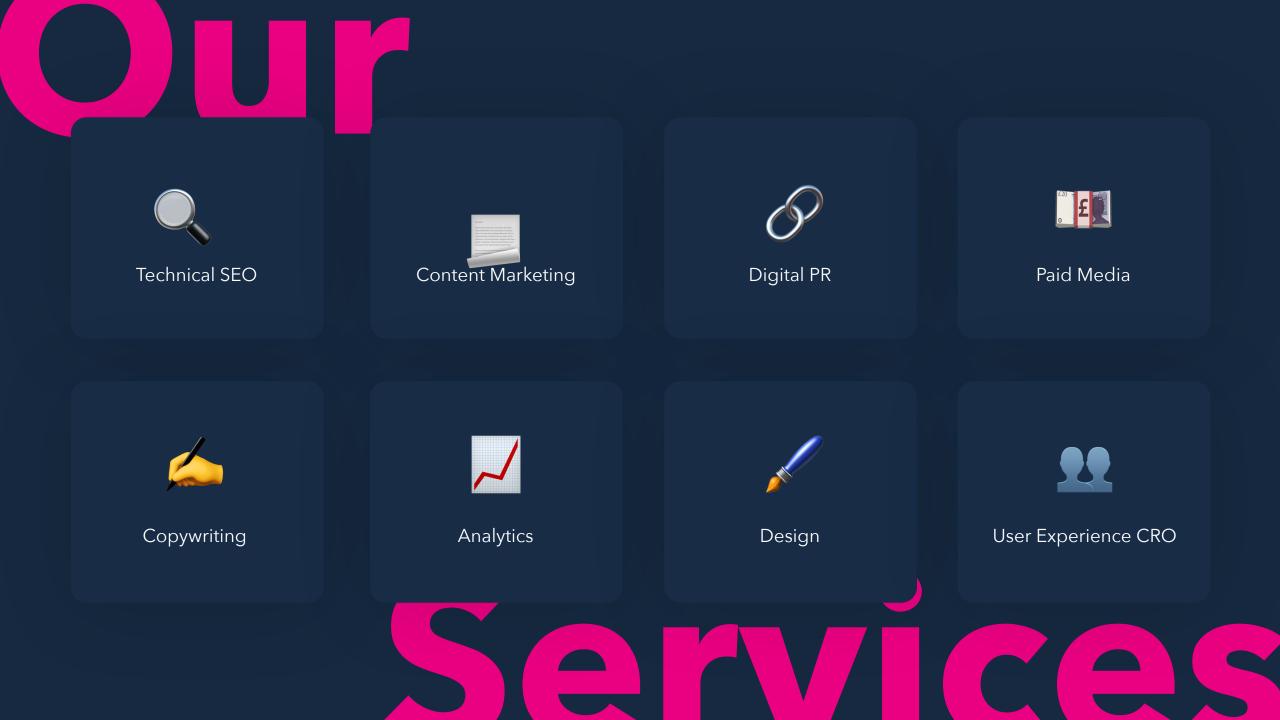
We are search marketers with an edge. From data-fuelled content marketers to business and data analysts, UX designers and technical gurus, we have the skills and know-how to grow your brand in whichever direction it needs. From new site builds to market leading search campaigns, we're the go-to agency for household names, challenger brands and ambitious start-ups.

Starting in Chester as an SEO & PPC agency, we've expanded our skills and team exponentially over the last 13 years to ensure our clients' digital activities are in peak condition, from analytics to content marketing, we have the skills in-house to give your brand the competitive edge required to compete in today's digital world.





You can assess the overall success of a site based off of 11 key metrics...



# Contents

- Traffic Score Year on Year
- Traffic Score vs Authority
- Traffic Score vs Referring Domains
- Page Speed
- Search Volume Trends
- Keyword Trends

- High Competition Keywords
- Opportunity Keywords
- 49 Trust
- Online Reviews
- Digital Brand Reach



**Of Google Searchers Click On Results From** The Second Page.

\* Source: <u>https://keyword.com/blog/how-to-climb-from-page-2-to-page-1-on-serps/</u> #:~:text=Yip%2C%20we're%20all%20in,what%20they%20are%20looking%20for.



# Traffic Score Year on Year

### What is Organic Traffic Score in Ahrefs and how do they calculate it?

"This number is an estimation of how much organic search traffic your target website, subfolder or URL gets each month."

So, to be clear, we haven't somehow gotten into your analytics account. We use this score as an indicator of overall website growth or decline. When placing your score in contrast to the wider market, you can pinpoint an all encompassing ranking of organic traffic scores.

We know these aren't accurate representations of traffic seen in Google Analytics, however, these are accurate metrics relatively across domains.

#### How it's calculated:



Ahrefs find all the keywords for which your target ranks in the top 100 organic search results.



They estimate the search traffic your target gets from each of those keywords based on its ranking position, monthly search volume and our estimated CTR for that position.



They sum up the traffic estimations of each keyword

## **Traffic Score Findings**

Top 5 winners

01 moonpig

02 Virgin EXPERIENCE

- 03 buyagift
- 04 WonderDays
- 05 funkypigeon.com



These brands are the ones to watch. They're on the rise with the biggest growth in the market. Whatever they're doing, search engines are loving it and you'll want to work out what that is and emulate their strategies, fast.



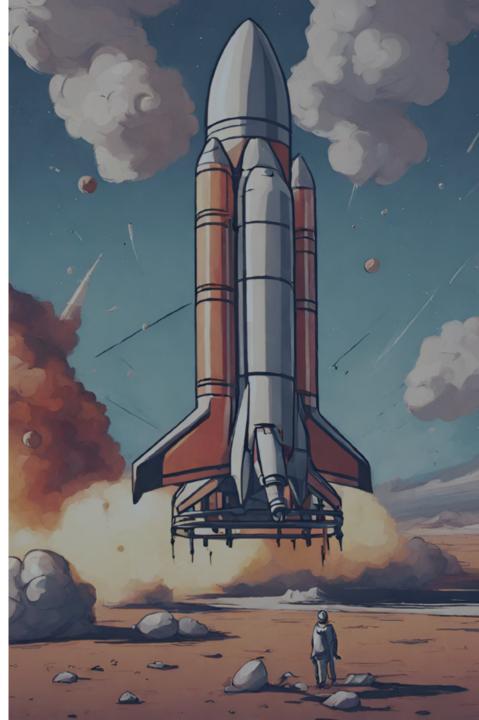
Top 5 Losses

#### 01 N<sup>\*</sup> T ON THE HIGH ST.

- 02 sprezzybox
- **03** PH; TOBOX
- 04 Zazzle



On the opposite end of the spectrum, these brands have had the biggest traffic score drops. They're likely to have been punished by a search algorithm update or have let things slide over the course of the year. Either way, learn from their mistakes.



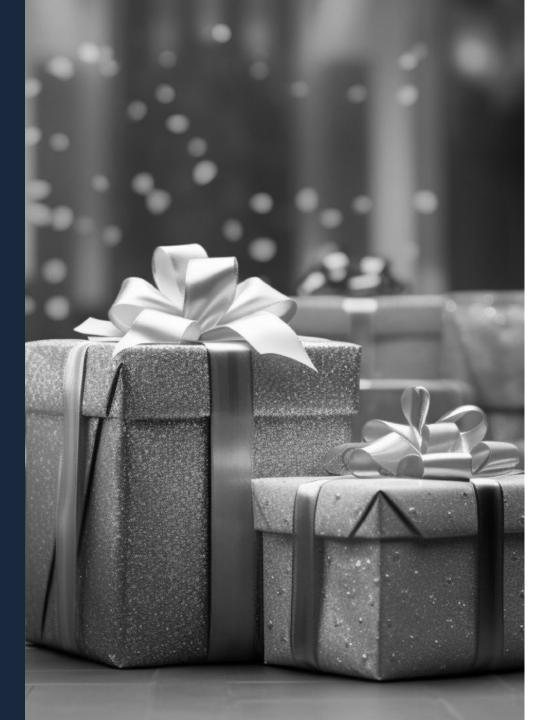
Site	Overall Rank	YoY Change	Visibility Dec 2024	Visibility Dec 2024	YoY Change	Compared to Market
moonpig.com	1	-	1,512,207	1,294,601	+17%	+11%
notonthehighstreet.com	2	-	1,010,731	1,226,687	-18%	-24%
virginexperiencedays.co.uk	3	-	852,703	710,824	+20%	+14%
cardfactory.co.uk	4	-	689,942	636,991	+8%	+2%
buyagift.co.uk	5	+1	449,750	330,714	+36%	+30%
snapfish.co.uk	6	+1	342,388	303,065	+13%	+7%
menkind.co.uk	7	+1	325,741	296,661	+10%	+4%
funkypigeon.com	8	+1	317,464	248,702	+28%	+22%
photobox.co.uk	9	-4	299,065	335,745	-11%	-17%
redletterdays.co.uk	10	-	182,174	184,347	-1%	-7%
findmeagift.co.uk	11	+1	138,219	123,351	+12%	+6%
wickeduncle.co.uk	12	+3	120,127	101,242	+19%	+13%
zavvi.com	13	+1	116,359	108,370	+7%	+1%
gettingpersonal.co.uk	14	-1	114,512	111,937	+2%	-4%
wonderdays.co.uk	15	+24	95,357	11,452	+733%	+727%
thegiftexperience.co.uk	16	-	87,490	100,234	-13%	-19%
trackdays.co.uk	17	+2	84,490	77,482	+9%	+3%
iwantoneofthose.com	18	-	77,755	80,966	-4%	-10%
truffleshuffle.co.uk	19	+5	66,760	54,477	+23%	+17%
firebox.com	20	+3	64,013	55,367	+16%	+10%
prezzybox.com	21	-10	62,255	164,277	-62%	-68%
lisaangel.co.uk	22	-	61,191	55,721	+10%	+4%
zazzle.co.uk	23	-6	53,900	84,450	-36%	-42%
temptationgifts.com	24	+2	50,453	47,095	+7%	+1%
intotheblue.co.uk	25	-4	50,107	58,346	-14%	-20%
personalisedgiftsshop.co.uk	26	-1	42,034	50,070	-16%	-22%
smartgiftsolutions.co.uk	27	+11	41,427	14,552	+185%	+179%

Site	Overall Rank	YoY Change	Visibility Dec 2024	Visibility Dec 2024	YoY Change	Compared to Market
keepitpersonal.co.uk	28	-	32,152	36,670	-12%	-18%
activitysuperstore.com	29	+4	29,068	18,785	+55%	+49%
theuniquegiftstore.co.uk	30	-	26,588	26,771	-1%	-7%
rexlondon.com	31	+4	23,787	15,268	+56%	+50%
thepresentfinder.co.uk	32	-5	18,361	40,008	-54%	-60%
personalise.co.uk	33	-4	17,714	28,333	-37%	-43%
experiencedays.co.uk	34	-3	17,498	24,022	-27%	-33%
letterboxgifts.co.uk	35	+1	17,195	14,997	+15%	+9%
alwayspersonal.co.uk	36	+1	16,579	14,856	+12%	+6%
campusgifts.co.uk	37	-3	14,495	18,742	-23%	-29%
redcandy.co.uk	38	+2	13,948	11,228	+24%	+18%
toxicfox.co.uk	39	+2	12,228	10,428	+17%	+11%
inkerman.co.uk	40	+7	12,104	6,327	+91%	+85%
uniquelylocal.co.uk	41	+5	11,603	6,456	+80%	+74%
bagsoflove.co.uk	42	-10	10,326	23,960	-57%	-63%
chopard.com	43	+2	8,712	7,536	+16%	+10%
utilitygift.co.uk	44	+6	7,742	5,662	+37%	+31%
science-gifts.co.uk	45	+69	7,351	118	+6130%	+6124%
giftsonline4u.com	46	-4	7,272	8,345	-13%	-19%
theliterarygiftcompany.com	47	-4	6,443	8,308	-22%	-28%
suck.uk.com	48	+4	6,312	4,134	+53%	+47%
presentindicative.com	49	+2	5,263	5,376	-2%	-8%
gallerygiftsonline.co.uk	50	+16	4,859	2,102	+131%	+125%
uncommongoods.com	51	-2	4,841	5,864	-17%	-23%
noordinarygift.co.uk	52	-4	4,611	6,123	-25%	-31%
regalo.co.uk	53	+16	4,392	2,032	+116%	+110%
giftrepublic.com	54	+3	4,287	3,322	+29%	+23%

Site	Overall Rank	YoY Change	Visibility Dec 2024	Visibility Dec 2024	YoY Change	Compared to Market
foryougifts.co.uk	55	+16	4,192	1,612	+160%	+154%
morethanjustagift.co.uk	56	+4	3,919	2,614	+50%	+44%
giftandgadgetshop.co.uk	57	+1	3,583	2,911	+23%	+17%
theengravedgiftscompany.co.uk	58	+3	3,288	2,613	+26%	+20%
maiagifts.co.uk	59	+3	3,089	2,500	+24%	+18%
themanchestershop.co.uk	60	+3	3,086	2,298	+34%	+28%
ilgusto.com	61	-7	2,796	3,722	-25%	-31%
gogogadgetonline.co.uk	62	-3	2,629	2,707	-3%	-9%
luckies.co.uk	63	-10	2,466	3,775	-35%	-41%
protecttheplanet.co.uk	64	-8	2,421	3,544	-32%	-38%
soufeel.co.uk	65	-1	2,336	2,282	+2%	-4%
giftsinajiffy.co.uk	66	+35	2,257	396	+470%	+464%
giftstore.co.uk	67	-12	2,245	3,710	-39%	-45%
bookblock.com	68	+4	2,156	1,528	+41%	+35%
personalisedgiftstudio.co.uk	69	+5	1,926	1,433	+34%	+28%
thealphabetgiftshop.co.uk	70	-3	1,880	2,058	-9%	-15%
postboxed.co.uk	71	-27	1,854	8,301	-78%	-84%
oneworldshop.co.uk	72	-4	1,800	2,042	-12%	-18%
liverpoolgiftcompany.co.uk	73	+3	1,578	1,258	+25%	+19%
makememento.com	74	+5	1,460	1,222	+19%	+13%
giftdiscoveries.co.uk	75	+32	1,344	261	+415%	+409%
heatherandbale.co.uk	76	-3	1,318	1,501	-12%	-18%
littlethistle.co.uk	77	-	1,263	1,256	+1%	-5%
between.co.uk	78	-3	1,233	1,323	-7%	-13%
contempoonline.co.uk	79	-14	1,100	2,239	-51%	-57%
younameit.co.uk	80	+16	971	526	+85%	+79%
grimmandco.co.uk	81	+6	816	776	+5%	-1%

Site	Overall Rank	YoY Change	Visibility Dec 2024	Visibility Dec 2024	YoY Change	Compared to Market
mooch-london.com	82	+13	800	614	+30%	+24%
objectproducts.co.uk	83	+1	765	846	-10%	-16%
thetraditionalgiftshop.com	84	+8	740	707	+5%	-1%
goodgifts.org	85	-15	714	1,736	-59%	-65%
getpersonalised gifts.com	86	+16	675	391	+73%	+67%
bonkers.uk.com	87	+4	641	733	-13%	-19%
posterhaste.com	88	-3	630	831	-24%	-30%
waterstreetgallery.co.uk	89	+1	592	734	-19%	-25%
pressies4princesses.co.uk	90	-4	591	819	-28%	-34%
thelittlehouseshop.co.uk	91	-8	566	867	-35%	-41%
giftageek.co.uk	92	+8	525	423	+24%	+18%
unusualdesignergifts.co.uk	93	+6	519	424	+22%	+16%
3wisemonkeys.co.uk	94	-14	493	1,071	-54%	-60%
smithsonia.co.uk	95	+2	476	440	+8%	+2%
finecellwork.co.uk	96	-7	475	736	-35%	-41%
swaggerunique.co.uk	97	+8	453	285	+59%	+53%
gadgman.co.uk	98	+30	434	9	+4722%	+4716%
gadgetshoponline.co.uk	99	+33	385	-	+100%	+94%
hydeseek.co.uk	100	+13	800	614	+30%	+24%

# Industry Variance

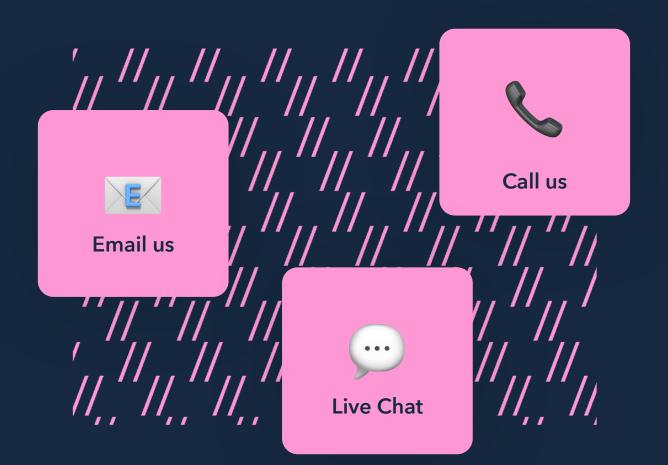


Industry variance is the average of how much visibility change there has been in the market. So here, this indicates an 6% increase in overall traffic scores within this industry.

If the market's growing, you should be too. If it's shrinking, you need a precise and targeted search strategy.

#### Come across any headscratchers in this report so far?

Get in touch for a no-strings chat and we'll run you through any metrics and how they apply to your brand.





#### **///Salience.**

## Visibility Vs Authority

Authority is about the stature and reputation of your website. Search engines like high authority sites as they're loaded with trust-worthy signals and likely to provide useful services and content. Authority is measured through a metric called domain rating. The higher it is, the more chance you have to rank for competitive keywords and boost your visibility. Search engines judge authority through a domain's popularity, size, and age. They use on and off-site signals to determine your rank.



Authority is best achieved through high-quality links gained through topical and brand-relevant digital pr. Not spammy link building.



By matching visibility scores to authority, we identify which sites are performing beyond their means. These are the ones to learn from.



Low authority brands who are ranking for high volume terms are the ones to watch. Target the keywords they perform well on for quick growth.

"Analysing visibility vs authority is a great way to find sleeping giants in the industry."







### Traffic Scores Vs Authority Scores



moonpig.com notonthehighstreet.com	1 2	zavvi.com findmeagift.co.uk	11 12	zazzle.co.uk thegiftexperience.co.uk	21 22	experiencedays.co.uk thepresentfinder.co.uk	31 32	theliterarygiftcompany.com uniquelylocal.co.uk
virginexperiencedays.co.uk	3	gettingpersonal.co.uk	13	intotheblue.co.uk	23	' keepitpersonal.co.uk	33	suck.uk.com
buyagift.co.uk	4	wickeduncle.co.uk	14	lisaangel.co.uk	24	letterboxgifts.co.uk	34	giftsonline4u.com
cardfactory.co.uk	5	trackdays.co.uk	15	temptationgifts.com	25	bagsoflove.co.uk	35	campusgifts.co.uk
photobox.co.uk	6	iwantoneofthose.com	16	personalisedgiftsshop.co.uk	26	redcandy.co.uk	36	theuniquegiftstore.co.uk
menkind.co.uk	7	firebox.com	17	activitysuperstore.com	27	personalise.co.uk	37	utilitygift.co.uk
snapfish.co.uk	8	wonderdays.co.uk	18	rexlondon.com	28	toxicfox.co.uk	38	presentindicative.com
funkypigeon.com	9	truffleshuffle.co.uk	19	chopard.com	29	inkerman.co.uk	39	science-gifts.co.uk
redletterdays.co.uk	10	prezzybox.com	20	smartgiftsolutions.co.uk	30	alwayspersonal.co.uk	40	gallerygiftsonline.co.uk

D



Those with high visibility but low authority may not have the brand reach compared to rivals, but overperform in search engines thanks to technical SEO, content and site experience.

Β

Hats off to these guys. They've built their house right and have the search marketing strategy to expand. At this point, you should be thinking about solidifying yourself as market leader. Sites with low traffic scores and authority. Look on the bright side, there's a lot of room for improvement. Brands in this zone should consider urgently rethinking their on-site technical and structural setup, also their keyword strategy and off-site campaigns. 41

42

43

44

45

46

47

48

49

50

Low traffic scores, high authority. At school, these sites were the kids who 'had potential.' There are clearly some on-site issues holding these brands back. Whether those issues lie in content, structure, or tech, an on-site review is highly recommended.

## Traffic Scores vs Authority Findings

High authority, low traffic scores



02 Rex

03 Experience Days Make Every Gift You Give an Xperience<sup>™</sup>



The Sleeping Giants

These brands could benefit most from resolving their on-site tech and structural issues. Identification of those problems, and dealing with them in a priority order, should be their key objective. 05 Chopard

## Traffic Scores vs Authority Findings

High traffic scores, low authority



03

05

02 Lisa Angel

#### The Overachievers

These websites have strong traffic scores in spite of a lack of trusted links and press coverage. Digital PR can push the brand further, but through technical SEO, content and experience, they play a role in the search engines. **04** personalised GIFTS SHOP

Temptation Gifts

**ART GIF** 

## Traffic Scores Vs Referring Domains

Links aren't a numbers game. Not anymore, at least. The loose correlation between the number of linking domains and organic traffic scores shows that it's quality, not quantity that counts, brands that know this invest in digital PR not link building.

#### Key:

notonthehighstreet.com	1	buyagift.co.uk	13
cardfactory.co.uk	2	zazzle.co.uk	14
funkypigeon.com	3	iwantoneofthose.com	15
firebox.com	4	thegiftexperience.co.uk	16
virginexperiencedays.co.uk	5	chopard.com	17
gettingpersonal.co.uk	6	snapfish.co.uk	18
photobox.co.uk	7	redletterdays.co.uk	19
menkind.co.uk	8	lisaangel.co.uk	20
prezzybox.com	9	truffleshuffle.co.uk	21
moonpig.com	10	temptationgifts.com	22
findmeagift.co.uk	11	rexlondon.com	23
zavvi.com	12	suck.uk.com	24

## Traffic Scores Vs Referring Domains

#### Key:

wickeduncle.co.uk	25	campusgifts.co.uk	38
trackdays.co.uk	26	alwayspersonal.co.uk	39
intotheblue.co.uk	27	activitysuperstore.com	40
keepitpersonal.co.uk	28	thepresentfinder.co.uk	41
wonderdays.co.uk	29	giftsonline4u.com	42
bagsoflove.co.uk	30	toxicfox.co.uk	43
theuniquegiftstore.co.uk	31	utilitygift.co.uk	44
experiencedays.co.uk	32	inkerman.co.uk	45
redcandy.co.uk	33	letterboxgifts.co.uk	46
personalisedgiftsshop.co.uk	34	gallerygiftsonline.co.uk	47
smartgiftsolutions.co.uk	35	presentindicative.com	48
personalise.co.uk	36	uniquelylocal.co.uk	49
theliterarygiftcompany.com	37	science-gifts.co.uk	50



High traffic scores with low referring domains likely means the site is well set up technically, with great content, but scores low on brand traffic scores. Compare your visibility and RDs to your competition. Strong potential to grow brand traffic scores with digital PR links.

Α

B

D

High traffic scores with high referring domains are dominating the organic market. If you're in this quadrant, keep doin' you. If not, it may be easier to compete with their traffic scores through technical SEO and content.

Low traffic scores with low referring domains could mean infinite things. However, generally ramping up your search marketing is required to compete in your space. Whether that's through tech, content or links, we can't say from this graph, but speak to us if you need a few pointers.

Low traffic scores with high links is a double edged-sword. Potentially, your link profile and strategy is spammy, old or otherwise suboptimal, and search engines see that. Regardless, it could also mean you're a sleeping giant in search. Get an outside opinion on your tech, content, and links.



Since 2009, we've provided search marketing services for household names, challenger brands and ambitious startups across retail, lead generation, finance & charity sectors. We work on agile principles, born from the belief that marketing challenges rarely come with six month's notice, so there's no point in making plans that far in advance. We assess the biggest issues and opportunities for our clients at the start of every sprint. We are a new breed of search marketing agency that moves fast and adapts to opportunities in the moment, not in a month.

15+ Years Experience 8.5m **Organic Transactions 58m Organic Sessions Find Out More** 





### The results we've achieved from Salience's content marketing efforts have exceeded my expectations.

— Paul Hambridge, MD



**Read this Case Study** 



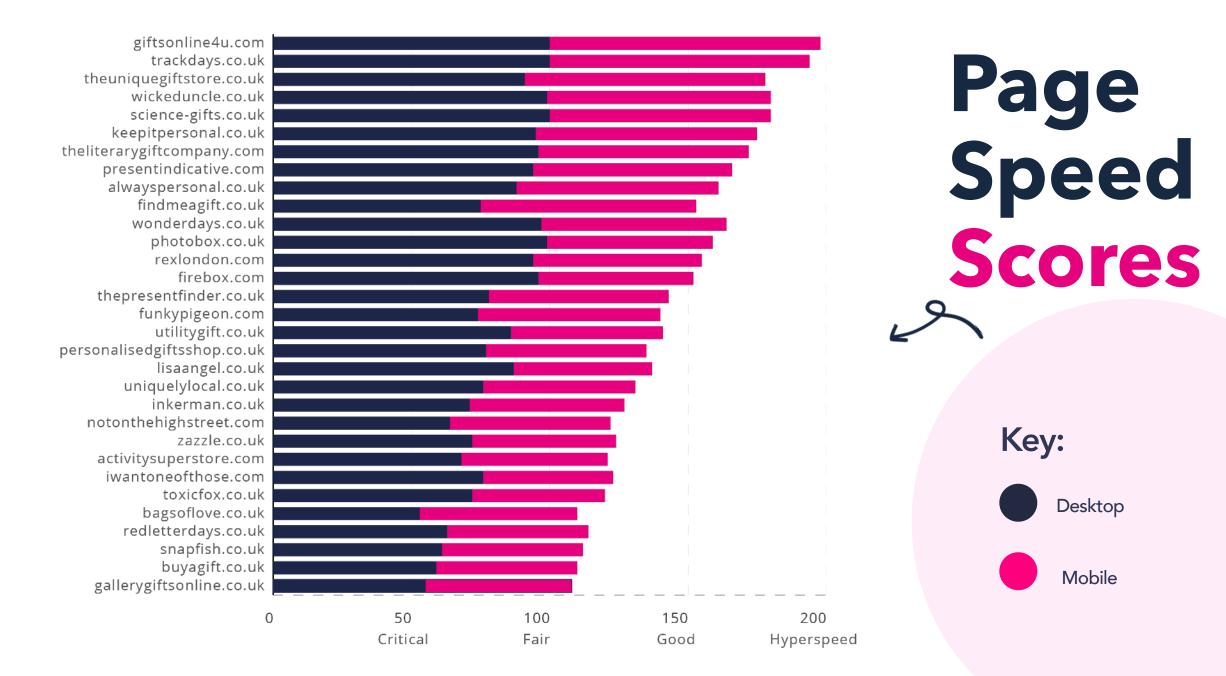
# Page speed

In 2010, Google announced that page speed would be included as one of the ranking factors for their search index. With a further update in 2020 to Core Web Vitals. Titled Core Web Vitals, this new ranking factor will centre around page speed. We're talking largest contentful paint (LCP) and first input delay (FID) - in simple terms, how fast your site loads and how fast it can be interacted with.

The first step is to check how you compare against the rest of your industry. Luckily, we've got just the thing. Our page speed leaderboard shows which brands are lightning fast and those lagging behind.

### A 1 second delay in page load time results in a 7% loss in conversions.

C





## ds Awards Awards Awards Award

### Why Don't We Include PPC Data In Our Reports?

PPC data from third party platforms over your own Google Ads' account is unreliable. Unlike organic metrics such as visibility, which are easily measured, it is difficult to collect any meaningful PPC performance data without the use of spy programmes.

Although there are a number of PPC spying tools available on the market, these should never be trusted. We're only interested in giving you the most meaningful, relevant, and up-to-date data which simply cannot be achieved for PPC.

### "

The team at Salience have completely overhauled our PPC campaigns, implementing a new strategy which keeps costs low and ROAS high. Onboarding was fast and easy with transparent pricing and very minimal setup required.

We've had great communication throughout and regular meetings to discuss progress.

Rosie Adams, Marketing Manager, Hard to Find Whisky



### **Case Study**



## A dominating brand paid media strategy for Wholesale Sweets.

### Wholesale Sweets is a self-descriptive business: sweets at wholesale prices.

When approached to be paid media partners, the brand was in a transitional period between brand names, moving from UK Sweets to Wholesale Sweets. Having a "generic" search term within a brand name presents both great challenges and benefits.

The brand's vision was clear: create a dominating brand strategy for Wholesale Sweets: become synonymous with the term "Wholesale Sweets".

At the beginning of the campaign it was clear that gaining visibility in this area would be tough. The term "wholesale sweets" isn't considered a brand by Google; a total of 15 other competitors still actively bid for top position. Using a targeted approach to dominate the new brand brought the following results:

- Search impression share (visibility) increased by 117%,
- Ads serve above organic results 173% more often
- Position 1 achieved 188% more often
- Conversions increased by 130%
- Conversion value doubled

AKA domination of "wholesale sweet" terms.

Similar Challenges? Talk to an expert.







Going above and beyond our expectations of a digital marketing partner, Salience gave us the insight and understanding to take our business to the next level whilst keeping it enjoyable and fun.

- Caren Downie, Fashion Director

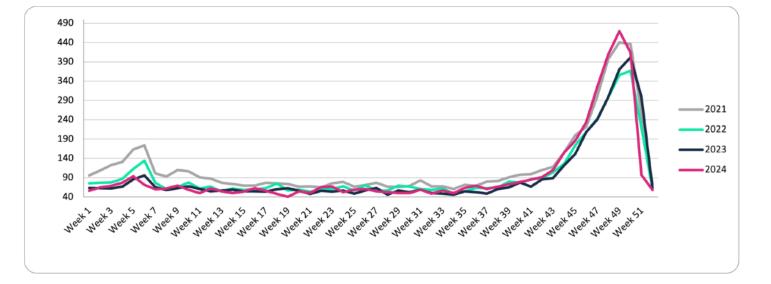
#### LEMONADE DOLLS

**View Case Studies** 

## Search Volume Trends

In a nutshell, search volume trends show how interest has changed for the products, services, and content provided within your industry. A downward trend means less people are searching. An upward trend means interest is on the rise and new opportunities are up for grabs. Either way, it's important to stay on top of when search is high and low to help inform your strategy for search.





The rise of Al is dramatically changing our industry, users will be searching in entirely new ways in 2025 and beyond.



## Keyword

We've been keeping a close eye on what keywords people are searching for in the market, allowing us to see what is trending.

In the following sections we'll give you the heads up on which keywords are on the rise and need your attention, alongside those which are becoming less and less important.

Using historical search data, we're able to find trend patterns and identify opportunities ahead of the curve.

Our search and content strategists continually monitor industry movements. From here, we're able to spot content and category gaps before they're deemed industry standard. The cost of living crisis has brought huge changes to most of the consumer landscape. Monitoring changes in search volume for keyword groups is essential to spotting new trends and surging demand.







#### **Emerging Trends**

## **Emerging Products**

Keyword	Search Volume	Interest Trend
dad presents	40500	7%
xmas presents for men	22200	28%
xmas presents for guys	22200	28%
xmas gifts for guys	22200	28%
presents for christmas for men	22200	28%
mens presents xmas	22200	28%
gifts to give men for christmas	22200	28%
gift for men in christmas	22200	28%
christmas presents for guys	22200	28%
christmas mens presents	22200	28%
christmas gifts for men	22200	28%
christmas gift to men	22200	28%
gifts for teenage guys	12100	17%
xmas presents for women	9900	72%
xmas presents for ladies	9900	72%
xmas gifts for women	9900	72%
xmas gifts for a woman	9900	72%
ladies xmas gifts	9900	72%
gifts for ladies xmas	9900	72%
gifts for ladies on christmas	9900	72%
female xmas presents	9900	72%
female xmas gifts	9900	72%
female christmas presents	9900	72%



#### **Emerging Trends**

**Emerging Products** 

Keyword	Search Volume	Interest Trend
female christmas gifts	9900	72%
christmas presents for ladies	9900	72%
christmas gifts for women	9900	72%
unique gifts for men	6600	29%
unique gifts for guys	6600	29%
interesting gifts for men	6600	29%
christmas gifts for teenage guys	3600	35%

#### **Emerging Brands**

## **Emerging Brands**

Keyword	Search Volume	Interest Trend
moonpig	1220000	6%
card factory	450000	30%
virgin experience days	165000	5%
snapfish	135000	11%
lisa angel	18100	11%
personalise	14800	5%
temptation gifts	12100	14%
chopard	8100	14%
smart gift solutions	2900	17%
campus gifts	2400	18%
science gifts	1000	3%
the gift experience	1000	6%
the literary gift company	720	29%
always personal	590	26%
wonderdays	390	129%



#### **Receding Trends**

## Receding Products

Keyword	Search Volume	Interest Trend
gifts for her	90500	-14%
gifts for women	40500	-14%
personalised mugs	40500	-14%
gifts for him	40500	-11%
christmas gifts for her	22200	-24%
her gifts for christmas	22200	-24%
christening gifts for girls	12100	-26%
christmas gifts for bf	9900	-18%
christmas gifts for boyfriend	9900	-18%
gifts to give boyfriend for christmas	9900	-18%
presents for bf for christmas	9900	-18%
xmas gifts for bf	9900	-18%
xmas gifts for boyfriend	9900	-18%
xmas present for bf	9900	-18%
xmas presents for boyfriend	9900	-18%
christmas gift ideas for him	8100	-18%
christmas gift men ideas	8100	-18%
christmas present ideas for him	8100	-18%
great christmas presents for him	8100	-18%
ideas christmas presents for him	8100	-18%
present for christmas for him	8100	-18%
xmas gifts for him	8100	-18%
unusual gifts for him	6600	-56%



#### **Receding Trends**

Receding Products

Keyword	Search Volume	Interest Trend
50th birthday presents female	5400	-37%
gifts for 50th birthday female	5400	-37%
christmas gifts for him	4400	-28%
christmas stocking fillers for her	2900	-62%
stocking fillers for her	2900	-62%
xmas stocking fillers for her	2900	-62%

#### **Receding Brands**

Receding Brands

Keyword	Search Volume	Interest Trend
not on the high street	450000	-11%
funky pigeon	368000	-13%
buy a gift	201000	-33%
zavvi	90500	-36%
red letter days	90500	-23%
menkind	74000	-7%
experience days	27100	-18%
zazzle	27100	-24%
firebox	22200	-31%
getting personal	22200	-30%
wicked uncle	18100	-18%
prezzy box	14800	-11%
suck	9900	-7%
activity superstore	8100	-64%
find me a gift	8100	-31%
track days	8100	-7%

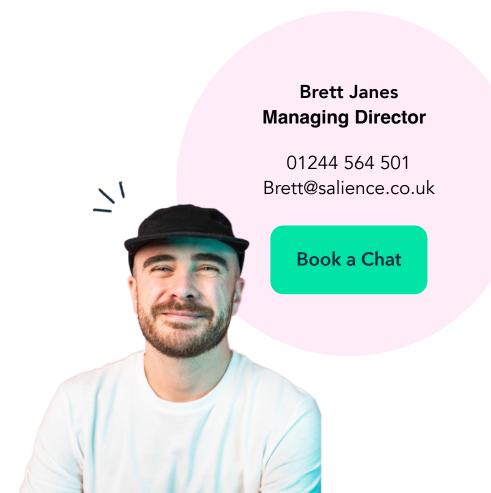
#### **Receding Brands**

## Receding Brands

Keyword	Search Volume	Interest Trend
into the blue	6600	-25%
red candy	6600	-36%
i want one of those	5400	-18%
bags of love	4400	-23%
toxic fox	4400	-20%
keep it personal	4400	-14%
personalised gifts shop	4400	-3%
present indicative	3600	-8%
letter box gifts	2400	-26%
inkerman	880	-5%
the present finder	720	-42%
the unique gift store	390	-21%
utility gift	210	-10%
gifts online 4u	140	-10%
gallery gifts online	90	-3%

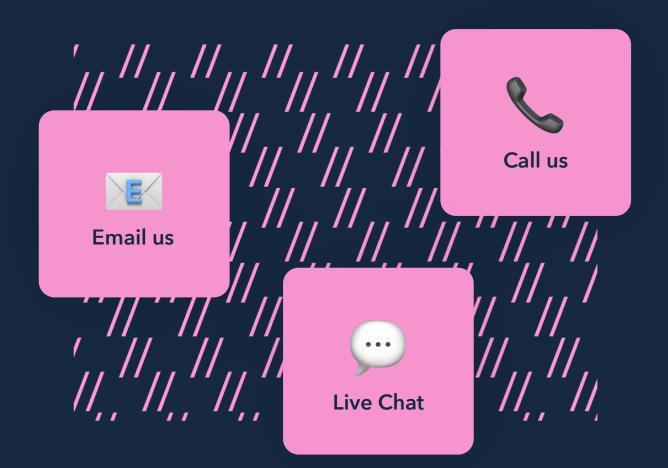
## Moonpig is dominating the brand search game.

This is far more than technical SEO fundamentals, achieving this requires a full frontal assault on search.



#### Come across any headscratchers in this report so far?

Get in touch for a no-strings chat and we'll run you through any metrics and how they apply to your brand.





## High Competition Keywords.

These keywords are the heavyweight belts, the golden tickets, the ones to tell your nan about. For top of market brands holding these positions, close monitoring and continued search marketing activity is needed to safeguard them.

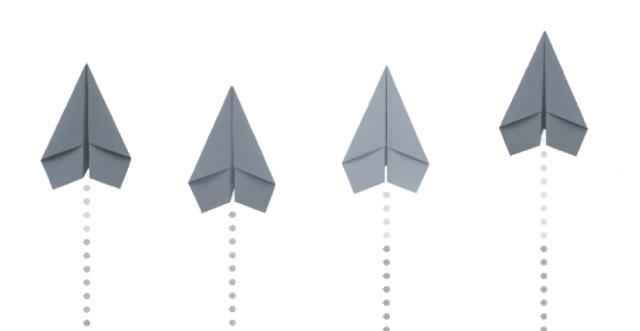
For challenger brands looking to weigh in, you best bring your A-game.



High competition keywords are typically sought after by big brands. We're talking those with brick and mortar stores & large brand reach.



Qualifying intent is more important than ever on these keywords. Providing the correct user journey upon first click is critical.





**gifts for her** 43,000 **48** 



gifts for women 20,000 46



**gifts for men** 53,000 **24** 



gadgets for men5,40039

5

presents for women 3,000 47



presents for her2,30048



**gifts for him** 16,000 **22** 



presents for men
7,700 27



birthday gifts for her 16,000 18



birthday gifts for him 7,100 22

#### High Competition Keywords.



Key:



Competitiveness Score

## Opportunity

These terms have less competition yet high search volumes. As such, they are a perfect battle ground for all brands in the industry to increase their digital reach.

Marketing teams across the industry ignore these terms but audiences are interested. With strong volumes and low competition, they're ripe for the taking. For challenger and low-visibility brands, these are the terms where you'll see most success. Concentrate on these and you'll see traffic and revenue start to grow.

For market leaders, these are the terms that have probably skipped your radar. Dig into these and corner the market. Brett Janes Managing Director

01244 564 501 Brett@salience.co.uk

Book a Chat

1

valentines gifts for him 14,000 6 6

unique birthday gifts for him 3,700 8 Opportunity Keywords.



christmas gifts for her7,70010



gifts for girlfriend4,10012

3

gifts for boyfriend 5,300 4



gifts for teenage girls 3,300 8



christmas gifts for men6,30011



luxury gifts for her2,8004

Key:

5

gifts for men who have everything 3,900 9



valentine's day gifts for her 2,200 4



Local monthly searches (UK)



## **Ooo Nice Clients...**



1	ș
<b>≝Entertair</b>	ler
TheToyShop	.com











## Trust

First introduced with the E-A-T Algorithm update in 2018, trust has since become a critical ranking factor. But there's no single score to judge trust. Instead, it's a holistic view of your website's expertise, authority and trustworthiness. It centres around both on and off-site signals. Think external review platforms, high-quality links, transparency over processes and policies, and plenty more.

ک

Your Money Your Life (YMYL) / eCommerce brands are those most likely to see visibility drop as a cause of poor trust signals.



Search quality evaluator guidelines identify how manual reviewers evaluate your site's trust-worthiness. Use these to get ahead.





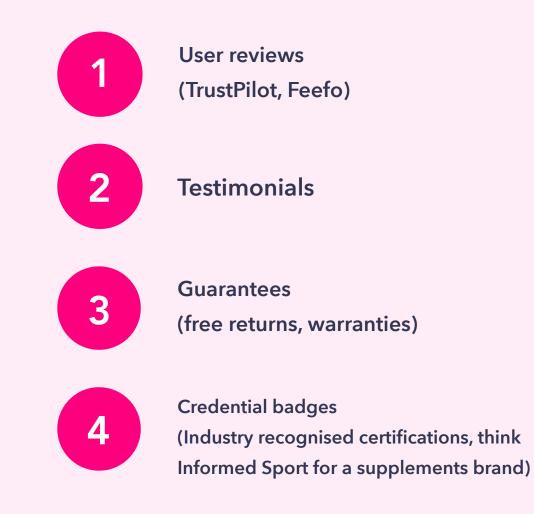
## Checklist For Building Customer Trust.

A website can be used to build trust. You can do this through "trust signals".

Trust signals are content embedded within your website that builds up credibility.

Having these things strategically placed around the site builds trust from users & search engines alike.

A lot of things can be considered a trust signal Like:



### Here is a quick checklist of where you could place trust signals:

#### $\checkmark$

Trust bar across the site (a small bar that holds all your guarantee's, warranties etc.)

#### $\checkmark$

Individual product reviews. Bonus points if you can link this with a review profile.

Customer testimonials in product pages, convince the user at point of purchase.

Embed credential badges on shopping cart pages and any other high intent pages.



Review profile embedded in the home page & key PLPs <u>uk.huel.com</u> are a great example.





## Online Reviews

A key element of trust, reviews are essential to your search marketing arsenal. Having more good reviews than your competitors is important for off-site trust signals (part of the EAT update), local pack prominence, and CTR where starratings feature in the SERPs. Incorporate external review platforms into your buying process to ensure maximum take-up.

02

03

Bad reviews need to be answered and fast. Users are more likely to ignore bad reviews if they see fast replies.

eCommerce sites are judged by both users and search engines on their review platforms. 98%

People read online reviews for local businesses. \*

36%

Of businesses that claim free listings on multiple review sites make 36% more revenue. \*

90%

Of read online reviews for before visiting a business. \*

36%

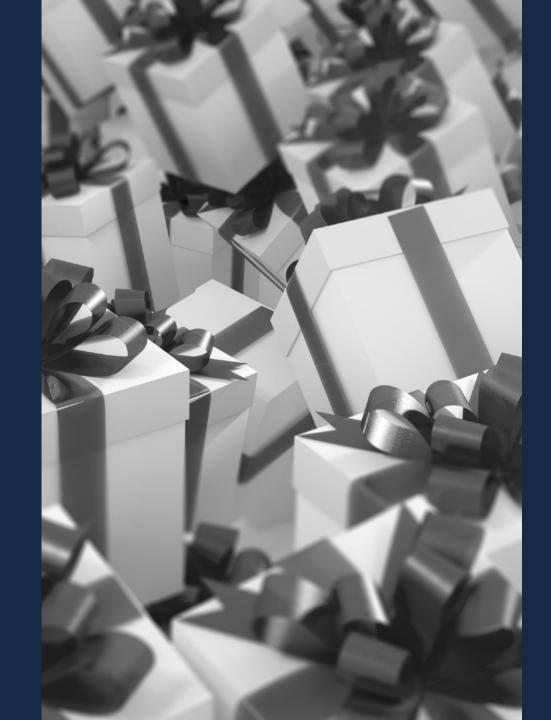
Of consumers are 'highly' or 'likely' to use a business that responds to all of its online reviews. \*

\* Source: https://management.org/online-review-statistics



## High Competition Review score:







moonpig.com 422,673 **4.3** 



funkypigeon.com 309,996 4.2

3

snapfish.co.uk 154,868 **4.3** 

4

5

photobox.co.uk 148,812 **3.9** 

menkind.co.uk 28,275 **4.5** 



virginexperiencedays.co.uk 49,131 4.2



findmeagift.co.uk 40,909 4.2



buyagift.co.uk 52,599 **3.9** 



zavvi.com 49,596 <u>3.8</u>



bagsoflove.co.uk 7,359 4.3 High Reviewed Sites.





Number of reviews

**Review Score** 

## Brand Reach Findings

**Top 5 Brand Searches** 

Monthly Searches (UK)

Monthly brand searches shows an indication of brand recall within search behaviour. The top five are the most recalled names within search.

01 Chopard



3,747

02 N<sup>\*</sup>T ON THE HIGH ST.

03 рн; товох

1,907

**04 ZOVVI**. 723

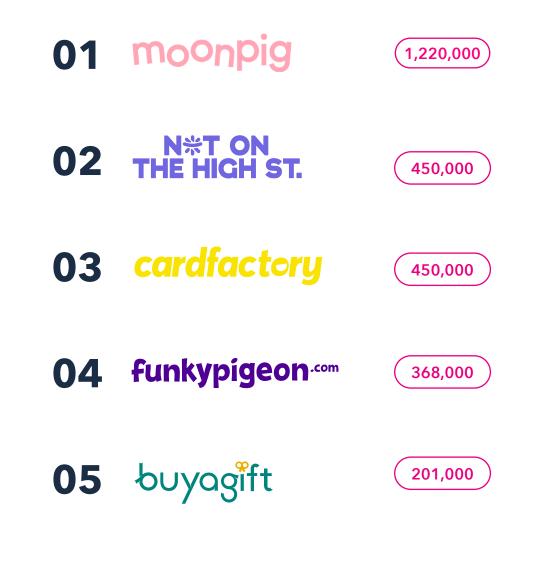
05 moonpig (476

## Top 5 Social Scores

**o** c

Owned social score

Social score considers followers and engaged conversations on all major social platforms. The top five have a strong following, creating engagement through content and product campaigns.



## Brand

Brand Awareness describes how familiar consumers are with your brand or products.

Digital brand awareness describes how familiar consumers are with your brand or products online, whether they are searching for your brand or interacting with it on social media.

To calculate this figure, we blend branded search metrics with the performance and reach of social channels for brands across the sector. This helps identify which brands are most prominent across a range of channels and those who are fading into the background.

Brand searches are a traditional measure. Owned social score is really important too. This identifies audiences you have access to. These can both be improved by strategic, relevant digital pr.

#### Alana Mustill Head of Digital PR

01244 564 501 Alana@salience.co.uk



Book a Chat



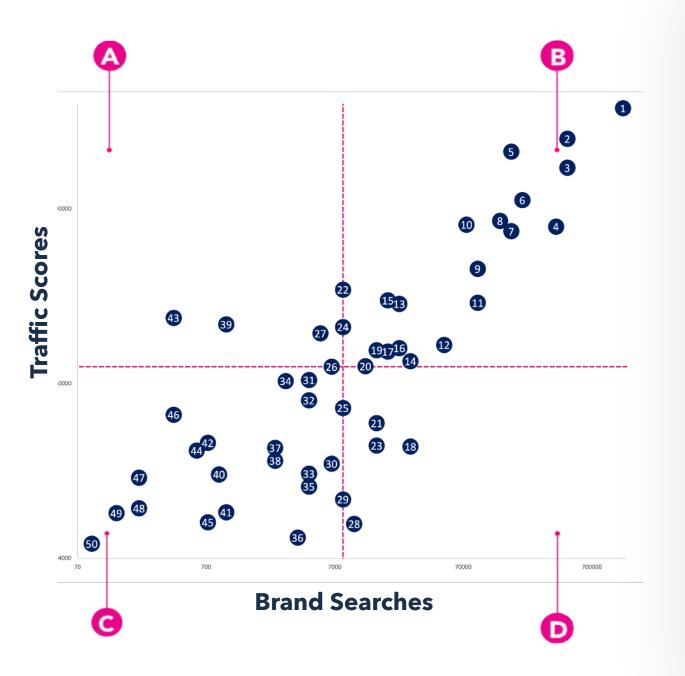
### Brand Awareness Market Leaders



Site	<b>Brand Searches</b> (Per month)	Owned Social Score	Rank
notonthehighstreet.com	450000	3747	1
moonpig.com	1220000	476	2
photobox.co.uk	165000	1907	3
cardfactory.co.uk	450000	202	4
funkypigeon.com	368000	216	5
buyagift.co.uk	201000	357	6
zavvi.com	90500	723	7
virginexperiencedays.co.uk	165000	277	8
chopard.com	8100	5027	9
snapfish.co.uk	135000	296	10
truffleshuffle.co.uk	49500	433	11
redletterdays.co.uk	90500	127	12
menkind.co.uk	74000	130	13
firebox.com	22200	427	14

### Brand Awareness Market Leaders

Site	<b>Brand Searches</b> (Per month)	Owned Social Score	Rank
gettingpersonal.co.uk	22200	367	15
zazzle.co.uk	27100	218	16
rexlondon.com	14800	240	17
experiencedays.co.uk	27100	117	18
lisaangel.co.uk	18100	168	19
prezzybox.com	14800	171	20
iwantoneofthose.com	5400	461	21
redcandy.co.uk	6600	341	22
wickeduncle.co.uk	18100	92	23
findmeagift.co.uk	8100	197	24
trackdays.co.uk	8100	153	25
personalisedgiftsshop.co.uk	4400	202	26
bagsoflove.co.uk	4400	124	27
suck.uk.com	1300	52	28
presentindicative.com	3600	142	29



A

B

D

High traffic scores with low brand searches is a reflection of stronger performance in ranking for generic search terms, but weaker performance in prospects that come looking for you. Digital PR efforts can assist in growing these brands.

High traffic scores with high brand searches. This is where everybody wants to be. These campaigns rank well for generic search terms, and swathes of people are coming looking for these guys. The pinnacle.

Low traffic scores and low brand search campaigns are green with a lot of scope for growth. Onsite and offsite SEO can be utilised to start to make gains on both fronts.

Low traffic scores and high brand searches are reflective of campaigns that do a great job on a brand front in attracting prospects, but perhaps lack the ability to share an even footing with competitors on generic search rankings.

## Brand Searches Vs Traffic Scores

Branded search is, by definition, any search query that includes the name of a brand or a branded product (think 'Hoover').

Branded search is important because these consumers know exactly what they are looking for, and are more likely to convert when they find it.

#### Key:

•	_		_
moonpig.com	1	gettingpersonal.co.uk	13
notonthehighstreet.com	2	zazzle.co.uk	14
cardfactory.co.uk	3	wickeduncle.co.uk	15
funkypigeon.com	4	firebox.com	16
virginexperiencedays.co.uk	5	lisaangel.co.uk	17
buyagift.co.uk	6	experiencedays.co.uk	18
photobox.co.uk	7	prezzybox.com	19
snapfish.co.uk	8	temptationgifts.com	20
redletterdays.co.uk	9	rexlondon.com	21
menkind.co.uk	10	findmeagift.co.uk	22
zavvi.com	11	personalise.co.uk	23
truffleshuffle.co.uk	12	trackdays.co.uk	24
	· · · · · · · · · · · · · · · · · · ·		

## Brand Searches Vs Traffic Scores

Key:

Branded search is, by definition, any search query that includes the name of a brand or a branded product (think 'Hoover').

Branded search is important because these consumers know exactly what they are looking for, and are more likely to convert when they find it.

-	_		
activitysuperstore.com	25	campusgifts.co.uk	38
intotheblue.co.uk	26	thegiftexperience.co.uk	39
iwantoneofthose.com	27	inkerman.co.uk	40
suck.uk.com	28	science-gifts.co.uk	41
chopard.com	29	thepresentfinder.co.uk	42
redcandy.co.uk	30	wonderdays.co.uk	43
personalisedgiftsshop.co.uk	31	alwayspersonal.co.uk	44
keepitpersonal.co.uk	32	theliterarygiftcompany.com	45
toxicfox.co.uk	33	theuniquegiftstore.co.uk	46
smartgiftsolutions.co.uk	34	uniquelylocal.co.uk	47
bagsoflove.co.uk	35	utilitygift.co.uk	48
presentindicative.com	36	giftsonline4u.com	49
letterboxgifts.co.uk	37	gallerygiftsonline.co.uk	50



Sleep & Snooze is a challenger brand in the Beds & Mattresses space.

They partnered with Salience to increase brand awareness and drive press coverage, with the core aim

Of placing their brand directly in front of consumers.

Taking a search-first approach to digital pr we made sure that our strategy focussed on obtaining high-quality, relevant links.

#### How we did this?

In order to grow brand awareness and build relevant links, we first had to narrow down the core topics which their subject matter expert could speak on with authority. For Sleep & Snooze these topics were: sleep hygiene & bedroom interior design.

This meant we were able to outreach expert advice to journalists in the lifestyle and interiors press on:

- Bedroom Feng Shui
- The Coastal Grandma Interior Trend for Bedrooms
- Bedscaping
- Mattress and Bedding Hygiene

THE RESULTS 61 Pieces of coverage 10 Relevant High DA Links

#### Let Them Eat Cake: Meeting Customer Intent with Luxury Cakemaker

#### Patisserie Valerie

Patisserie Valerie, partnered with Salience to aggressively grow their digital footprint following a landmark partnership with Sainsbury's. Like many digital campaigns, the goal is to acquire new traffic. However, we set a precedent from the start - no vanity metrics allowed. Traffic must have the intent to buy.

Following our discovery process, we identified a huge opportunity to implement 4 new site categories targeting high intent customers.



#### Patisserie Valerie

These categories were:

- Occasions (birthdays, anniversaries etc)
- Flavour (red velvet, chocolate etc.)
- Recipient (for him, her, kids)
- Type (Carrot, Gateau etc.)

Throughout the implementation & launch, we held customer intent and user experience at the heart of our strategy.

Each new category needed a reason for its existence.

Copy was implemented on each page to highlight the brand's history, unique selling points and delicious cakes. Written to be sincerely useful, while giving search engines a chance to recognise the page's purpose.

Sticking to our principles, we quickly saw results

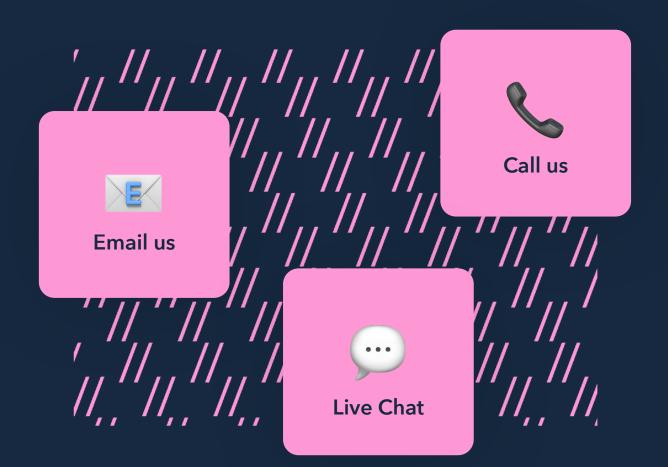
- 67% increase in sessions
- 52% increase in ranking keywords
- The new rankings were across our new high intent categories.

We see P1 rankings on keywords like "baby shower cake" & "anniversary cakes delivery" to have huge commercial and brand value.



#### Come across any headscratchers in this report so far?

Get in touch for a no-strings chat and we'll run you through any metrics and how they apply to your brand.





# 

